



Question and Answers Support Worker Positions (Mental Health and General)



Q1) Who can apply?

A1) Anyone can apply as long as you have a drivers licence, a vehicle and a genuine interest in making a difference in someone's life that needs some support. Traineeships and professional development opportunities are available.

Q2) Do I need experience or certain qualifications?

A2) No, you can draw on your own life experiences, and traineeships are available. Our clients often have many professionals involved in their life and report enjoying the down to earth perspective and company of "real people".

Q3) Who are my clients?

A3) Your clients are all over the age of 18 years, live in the community, usually in their own home, sometimes in a supported accommodation setting (Boarding house) or in a rehab setting (eg: Kirwan Health Campus). Most of our clients receive a Disability Support Pension and have either a mental illness, intellectual disability or some other form of recognised disability.

Q4) What will I be doing with my clients?

A4) Your duties will depend on your clients needs, interests and health at any given point in time. You might be helping your client's with accessing Centrelink, taking them bowling or to the movies, helping them with shopping, banking, cooking, art, fishing, keeping their household tidy, or finding activities to do in the community. Some, but not many of our clients may also need assistance with personal care (Personal hygiene, showering, etc). Many of clients also need assistance with medication and health care provided in consultation with their GP.

Q5) How many clients will I be working with?

A5) Usually you will only be working with one client at any one time, possibly 2. Over a fortnight you might work typically work with 4-8 different clients.

Q6) When will I be working?

A6) Because you will be doing a variety of activities with your clients (eg: Banking, shopping, going to movies, dinner, etc) you will be required to work a variety of shifts. The earliest shift is 6am and the latest is usually 11pm. Everyone gets on average 2 days off every week.

Q7) What if I am not available on certain times or days?

A7) Let us know on your application form. If we can fit you in to a client roster we will, if it does not suit what our client needs, it will reduce the likelihood that we can employ you.

Q8) How long are the shifts?

A8) The shortest shift is 2 hours and the longest is 10 hours.

Q9) What is a sleep shift?

A9) A small number of clients get sleep shifts, which involves 4-6hours work followed by a sleep over at a clients home. You will be paid an allowance for going to sleep and you will have your own bed, and in all cases your own room. The purpose of the sleep over is just in case there is an emergency at night and our client needs someone to provide assistance.

Q10) What are the pay rates and conditions?

A10) Base rate is \$18.37 per hour (Check with office for latest rates). 20% extra after 8pm (Some house start earlier), 75% extra on weekends, and Double time and a half on Public Holidays. Mileage allowance is also paid when you use your vehicle with a client (budgets apply). Wages are paid in accordance with the SACS Award. All Part-time staff are also entitled to 4 weeks paid Annual Leave, sick leave, Superannuation and Long service leave.

Q11) What is Salary packaging?

A11) After 3 months of probationary service you can apply for Salary packaging. For most people with little or no HECS or FTB debts, packaging will mean significantly more money in your pocket. Kith and Kin Association Limited is a not-for-profit Charity and Benevolent institution that can offer staff unique salary packaging benefits.

If you have any specific questions not answered here, please contact our office on 47213161 and ask for someone in Management re Positions Vacant.